MULTIMEDIA UNIVERSITY

FINAL EXAMINATION

TRIMESTER 2, 2019/2020

DAC5014 – COMPUTER APPLICATIONS

(All Sections/Groups)

11 MARCH 2020 9.00 a.m – 11.00 a.m (2 Hours)

INSTRUCTIONS TO STUDENT

- 1. This question paper consists of 6 pages with 2 sections.
- 2. Attempt ALL questions in Section A and Section B. The distribution of the marks for each question is given.
- 3. Please shade all your answers for Section A on the OMR form provided and write all answers for Section B in the Answer Booklet provided.

SECTION A: Multiple Choice Questions (25 Marks)

| 1. | Computers represent each letter, number or symbol in a unique combination of bits. |
|----|---|
| | A. 2 |
| | B. 4 |
| | C. 8 |
| | D. 16 |
| 2. | |
| | A. connector and cable capable of transmitting high-quality and high-bandwidth streams of audio and video between devices |
| | B. portable storage device |
| | C. port used to connect the keyboard and mouse to the computer |
| | D. special type of hardware used to store large amount of data |
| 3. | The describes the proportional relationship between an image's width and height which is expressed as two numbers separated by a colon, as in 16:9. |
| | A. pixel |
| | B. monitor size |
| | C. aspect ratio |
| | D. screen resolution |
| 4. | Game controllers are example of devices. A. storage |
| | B. process |
| | C. output |
| | D. input |
| | D. IIput |
| 5. | A(n) allows a user to interact with content and different types of media on the web. |
| | A. operating system |
| | B. browser |
| | C. utility program |
| | D. host |
| 6. | WhatsApp is |
| | A. a popular social media site for professional networking |
| | B. the largest and most popular video-based social media website |
| | C. a social media platform where users post information about travel, fashion, food, art and similar subjects |
| | D. a cross-platform instant messaging client for smartphones, PCs and tablets |
| 7. | Personal video journal entries posted on the web are referred to as |
| | A. vlogs |
| | B. webcasts |
| | C. podcasts |
| | D. wiki |
| | |
| | |

- 8. When you sell your old smartphone on Mudah.my, you are using which type of e-commerce?
 - A. C2B
 - B. B2B
 - C. C2C
 - D. B2C
- 9. The most suitable software to write a resume for a job application is ______
 - A. spreadsheet
 - B. word processing
 - C. presentation
 - D. database
- 10. Observe the following snapshot of a database table. Stud_ID, Stud_Name and Stud_CGPA are referred to as _____.

| Sud_ID | Stud_NAme | Stud CGPA |
|---------|----------------------|-----------|
| 1001101 | Ali Hassan | 3.25 |
| 1002331 | Malcom Tan Seng Hock | 2.75 |
| 1002936 | Roshan A/L Kumaran | 3.15 |

- A. row
- B. record
- C. table
- D. field
- 11. A Personal Information Manager (PIM) software may have the following features **EXCEPT:**
 - A. programming environment
 - B. alerts and reminders
 - C. calendars
 - D. emails
- 12. _____ software helps to better address industry specific processes and functionalities.
 - A. Project management
 - B. Vertical market
 - C. App creation
 - D. Spreadsheet
- 13. All of the following are examples of mobile Operating Systems (OS) EXCEPT:
 - A. Android
 - B. iOS
 - C. Windows
 - D. Google Chrome

| A. B. C. | is the top-level directory of a file system. root directory file folder library |
|---------------------------------|--|
| sym A. B. C. | en specifying the path or location of a file, Windows uses theabol. asterisk (*) backslash (\) ampersand (&) colon (:) |
| A. B. C. | Windows Task Manager removes unnecessary files from your hard drive rearranges fragmented data so that related file pieces are unified is used to check on programs or exit from nonresponsive programs is used to create folders and sub folders in a directory |
| long his p A. B. C. | is a senior manager in a company. He travels quite often and is required to work hours on the computer to create financial statements, presentations and manage projects. Which of the following is the best device for Ali? Ultrabook Smartphone Desktop Tablet |
| A. B. C. | of the following are permanent storage options EXCEPT : Solid State Drive Flash Drive Hard disk RAM |
| A. B. C. | PU clock speed is measured in seconds hertz bits bytes |
| A. B. C. | imedia University (MMU) logo would be considered a patent trade dress trademark copyright |
| А. В. С. | th of the following is an uncompressed version of the image file? GIF JPEG PNG RAW |
| CDMAN | Continued |

| A. B. C. | ital music can be stored in all of the following mediums EXCEPT : Cassette tape Compact Disc (CD) Cloud Storage USB Flash Drives |
|----------------|--|
| A. | ch of the following is NOT a computer virus category? Macro Boot sector |
| | Spooler Worms |
| A. B. C. | rantine is a function of an antivirus software that updates the antivirus software to the latest version automatically isolates infected files on a computer's hard disk cleans the infected file deletes the infected file |
| as | n a criminal activity is committed via the use of computers, it is known generally |
| B. | scareware backdoor activities cookies |
| D. | cybercrime |
| | (Total: 25 marks) |

SECTION B: Structured Questions (75 Marks)

QUESTION 1

- (a) Explain the following terms. List **THREE** (3) advantages of using each of these devices. (8 marks)
 - (i) Cloud Storage
 - (ii) Solid State Drive
- (b) What is Ergonomics? Explain FOUR (4) guidelines that can help a person feel comfortable and be productive while working on their computers. (6 marks)
- (c) What is e-commerce? Write **FOUR** (4) advantages of using e-commerce from a business owner's perspective. (6 marks)
- (d) Mary is new to online shopping. Share with her FIVE (5) important guidelines to make her online shopping safer. (5 marks)

(Total: 25 marks)

QUESTION 2

- (a) State THREE (3) ways a student can obtain a software legally. (3 marks)
- (b) Suggest FIVE (5) tips or guidelines that can help students design a good presentation. (10 marks)
- (c) What is a User Interface? List and explain THREE (3) types of interfaces used in a computer. (7 marks)
- (d) MS Windows Accessibility Utilities provide options for people who have learning, vision, hearing and mobility impairments. List **FIVE** (5) examples of this utility. (5 marks)

(Total: 25 marks)

QUESTION 3

- (a) What is a machine cycle? Explain the FOUR (4) steps involved in it. (5 marks)
- (b) List and explain FIVE (5) categories of Intellectual Property (IP). (10 marks)
- (c) Share FOUR (4) tips to help keep the information in your smart device secure from illegal access. (4 marks)
- (d) List and explain the THREE (3) categories of hackers. (6 marks)

(Total: 25 marks)